



**Annual General Meeting
Conference Call
July 7, 2020
MINUTES**

1. Call to order

The meeting was called to order by Board Chair, Lesli Malegus, at 7:00 p.m.

2. Introduction of the board and guests

Chair Malegus welcomed all to Sunova's first virtual annual general meeting and introduced the Board of Directors, President + CEO and our MNP representative.

3. Appointment of the recording secretary

The chair appointed Jeff van Ryssel as the recording secretary to take minutes and record subsequent motions and votes.

4. Report of quorum

The chair provided the report of quorum advising that our corporate by-laws govern the process for obtaining approval of motions and that we are obligated to communicate with the membership by way of a duly constituted meeting. In order to facilitate and maintain democratic control, our by-laws define quorum to be equal to the board of directors plus five (5). Malegus confirmed that there are more than that on the call this evening; therefore, an official meeting was duly called and attended.

5. Reading of the official notice of the meeting

Kevin Beresford read the official notice of meeting that was published in the June editions of the Selkirk Record, Stonewall/Teulon Tribune, The Clipper, The Lance and The Times. The official notice was posted online on the Sunova Credit Union website and on our social media accounts. Sunova and Hubert members were also emailed the official notice.

6. Acceptance of the minutes – April 25, 2019

The last annual general meeting minutes were made available on Sunova's website.

MOTION: To accept the minutes of the April 25, 2019 annual general meeting as presented.
Jeff van Ryssel / Kevin Beresford seconded
CARRIED

7. Report from Board Chair and President + CEO

Lesli Malegus presented the report from the Board Chair. Malegus noted a few of the milestones from 2019 including VirtualWealth, more convenient banking packages and the many donations to local organizations and charities through our Shine Bright Community Investment Program.

Malegus thanked the membership for their ongoing and continued support and confidence in the organization, especially during these past few usual months.

Ed Bergen presented the report from the President & CEO. Bergen highlighted the increasing shift from in-branch visits to members using our virtual contact centre (HelpHQ) and other online alternatives, like Sunova GO and Sunova GO Web.

COVID-19 created change quicker than ever before and this pandemic is likely an indicator of even more changes to come. Branch visits will not become a thing of the past anytime soon, but the volume and type of transactions have changed so dramatically that we do predict they will not return to what once was.

Bergen thanked the board and staff for the support and guidance throughout the year, and thanked the membership for their ongoing support.

Lastly, Bergen announced that this will be his last annual general meeting with Sunova Credit Union as he will be retiring in April of next year.

MOTION: To accept the report from the Board Chair and President + CEO as presented.
Kevin Beresford / Raquel Lincoln seconded
CARRIED

8. Audit committee report

Audit Chair, Kevin Beresford, presented the audit committee report, informing that we received a clean audit opinion from our external auditors MNP for 2019.

MOTION: To appoint the firm MNP as the corporate external auditor for the 2020 operating year.
Chris Kinghorn / Lindy Norris seconded
CARRIED

9. Presentation of the financial reports

Vice President and Chief Financial Officer, Leanna Beasant, presented the 2019 financial report highlighting the following items:

- Total asset base of \$2.156B.
- Deposit growth of \$136.1M.
- Hubert grew by \$101M or 17.3% taking the total Hubert portfolio to \$683M.
- Gross financial margin 1.48% - same as 2018.
- Net income or bottom line profit was \$8.2M
- Dividend declared of 4.83% which resulted in \$1.76M being distributed.
- MasterCard program continues to grow with 6,958 cards issued in 2019 with outstanding balances of \$6.14M.
- Two new Brio Insurance locations opened during 2019 (Beausejour and Leila Winnipeg).
- The organization continues to meet all regulatory requirements.

MOTION: To accept the financial statements for 2019 as presented.
Chris Kinghorn / Jeff van Ryssel seconded
CARRIED

10. Question + Answer Session

A Hubert member asked a question relating to net income for 2020 and if our results will be affected due to the COVID-19 pandemic.

Bergen responded that the June operating results are on track with the budget, which was crafted pre-COVID. The pandemic dramatically affected our foot traffic, but no substantial affect to our bottom line as of yet.

A Sunova member asked a similar question relating to assessing the impact of COVID-19 on the economy and how this will affect expected results for 2020.

Bergen responded that we have not completed a full analysis as to the impact on our financial statements, as we are still in the midst of the pandemic; therefore, no one can be sure how things will play out.

12. Election Results

Nominating Chair, Jeff van Ryssel, presented the election results. After a call for nominations by the Nominating Committee, eight candidates let their name stand as nominees for three vacant positions on the Board of Directors. An online election was held from April 6 – 17 to determine your new board representatives.

Van Ryssel indicated there were 39,529 eligible voters, with a total of 1,143 votes cast and accepted, representing a voter turnout of 2.98%.

As previously shared with you on our website and social media accounts, the three successful candidates are Kevin Beresford, Lindsay Gillanders and Justin Evenden.

Van Ryssel also thanked the outgoing board members, Chris Kinghorn and Lindy Norris, for their selfless dedication, commitment and contribution to the board over the years.

MOTION: To have all electronic voting records pertaining to the Board of Directors election destroyed.
Lindy Norris / Raquel Lincoln seconded
CARRIED

16. Adjournment

Lesli Malegus thanked everyone for attending the meeting and requested a motion for adjournment.

MOTION: To adjourn the meeting at 7:25 p.m.
Kevin Beresford
CARRIED

Lesli Malegus, Board Chair

Ed Bergen, President + CEO